

<p>Module 1 Introduction to the Security Industry</p>	<ul style="list-style-type: none"> – Describe the various roles and responsibilities of security professionals – Identify circumstances and explain how security professionals protect persons – Identify circumstances and explain how security professionals protect property – Define the process through which security professionals are licensed in the province of Alberta – State the main provisions of the Security Services and Investigator's Act – Describe the main provisions of the Security Services and Investigator's Act – State the responsibilities and restrictions of a security professional under the Act – Describe the Complaints process as identified under the Security Services Investigator's Act – Define and demonstrate professional conduct for security professionals – Define and demonstrate professional appearance and deportment for security professionals
<p>Module 2 The Canadian Legal System and Security Professionals</p>	<ul style="list-style-type: none"> – Describe how the Criminal Code of Canada and the Canadian Charter of Rights and Freedoms relate to the work of a security professional – Identify the legal authorities, rights, and limitations of an on-duty security professional – Discuss and provide examples of a citizen's power of arrest under the Criminal Code – Identify the types of offenses in the Criminal Code of Canada and provide examples of each – Discuss and provide examples of the following: <ul style="list-style-type: none"> ○ Use of force in the line of duty ○ Provisions for search and seizure in the performance of duties ○ Legal powers of security professionals in situations of trespassing or vandalism ○ Legal powers of security professionals in loss prevention and theft – Describe the consequences when a security professional exceeds his/her authority – Identify and explain additional legislation with respect to security professionals, including: <ul style="list-style-type: none"> ○ Gaming and Liquor Act and Regulation ○ Employment Standards Code and Regulation ○ Petty Trespass Act
<p>Module 3 Basic Security Procedures</p>	<ul style="list-style-type: none"> – Explain and demonstrate the observation skills utilized by a security professional – Explain and demonstrate the various techniques used to: <ul style="list-style-type: none"> ○ Control access to sites or venues, and areas within ○ Carry out surveillance ○ Control crowds ○ Describe the signs and behaviours associated with substance abuse ○ Identify drug paraphernalia ○ Interact with media personnel

	<ul style="list-style-type: none"> ○ Control traffic in emergency and non-emergency situations – . Describe shift-related responsibilities, such as: <ul style="list-style-type: none"> ○ Interpreting shift posting orders ○ Starting a new shift ○ Transferring responsibility at the end of a shift – Explain best practices when working with a partner – Explain and provide examples of an appropriate use of force response for a security professional
Module 4 Communication for Security Professionals	<ul style="list-style-type: none"> – Describe effective verbal and non-verbal communication strategies for security professionals – Identify and demonstrate methods of communication which are free from bias, discrimination, or harassment – Identify strategies for effective verbal and non-verbal communication in situations where communication barriers exist – Explain and demonstrate verbal and non-verbal communication skills when interacting with individuals who show signs of being: <ul style="list-style-type: none"> ○ Uncooperative ○ Violent ○ Impaired – Identify and develop strategies to control your personal triggers in situations of conflict or anxiety – Conduct an effective interview
Module 5 Documentation and Evidence	<ul style="list-style-type: none"> – Describe the importance and legal implications of maintaining an accurate and complete notebook – Describe the correct use of a notebook – Maintain an accurate and complete notebook – Obtain and record an accurate and complete statement – Prepare accurate and complete written reports – Preserve and protect evidence and a potential crime scene – Prepare for the process of giving testimony in court
Module 6 Response Procedures for Security Professionals	<ul style="list-style-type: none"> – Identify emergency alarm calls and required follow-up response – Identify required assistance upon responding to an emergency alarm – Describe precautions for maintaining the safety of self and others at the scene of an emergency – Monitor emergency scene for status changes and advise additional resources as required
Module 7 Health & Safety for Security Professionals	<ul style="list-style-type: none"> – Describe best practices for personal safety while on duty in the areas of: <ul style="list-style-type: none"> ○ Communication ○ Duties ○ Emergency Response – Identify potential hazards at security sites and venues – Discuss strategies for dealing with the effects of shift work on: <ul style="list-style-type: none"> ○ Health ○ Personal Fitness ○ Sleep ○ Social Life